

**DEPARTMENT OF HEALTH SERVICES
BUREAU OF EMERGENCY MEDICAL SERVICES
SUBSTANTIVE POLICY STATEMENT
#SP-057-PHS-EMS**

EMS 413: Clarification of Observance of Service Area Under 9 A.A.C. 25, Article 9

This substantive policy statement is advisory only. A substantive policy statement does not include internal procedural documents that only affect the internal procedures of the agency and does not impose additional requirements or penalties on regulated parties or include confidential information or rules made in accordance with the Arizona Administrative Procedure Act. If you believe that this substantive policy statement does impose additional requirements or penalties on regulated parties, you may petition the agency under Arizona Revised Statutes Section 41-1033 for a review of the statement.

The purpose of this substantive policy is to clarify the requirements established under R9-25-907 for observance of a ground ambulance service certificate holder's service area.

EMS 413: R9-25-907 prohibits a certificate of necessity holder from providing emergency medical services or transport within an area other than the service area identified in the certificate holder's certificate of necessity, except:

1. When authorized by a service area's dispatch, before the service area's ground ambulance vehicle arrives at the scene; or
2. According to a back-up agreement.

The department interprets R9-25-907 as follows:

1. R9-25-907 does not prevent a certificate holder from providing emergency medical services and transport within the certificate holder's service area.
 2. R9-25-907 does not apply when a ground ambulance service provides emergency medical services or transport within an area that is not covered by a department-issued certificate of necessity.
 3. A certificate holder may provide emergency medical services or transport within an area other than the service area identified in the certificate holder's certificate of necessity pursuant to a back-up agreement or mutual aid agreement with the ambulance service that has a certificate of necessity in that service area.
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***Effective March 12, 2004
Arizona Department of Health Services
Bureau of Emergency Medical Services***

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